

# SHOW ME EXPERIENCE SPOTLIGHTS

STORIES OF EXCEPTIONAL MISSOURI CITY CUSTOMER SERVICE

DECEMBER 5, 2017

## A Formal, Warm, Welcome

In early 2017, the City of Missouri City leadership team, led by the City Secretary's Office, embarked on a new journey to WELCOME the newest elected member(s) of City Council.

Not two weeks into his term, City of Missouri City District B Councilmember, Jeffrey L. Boney, was formally WELCOMED to the City of Missouri City through a two-day New Council Orientation Session. The sessions reviewed the council-city manager form of government, organizational philosophies, the city's organizational structure, introduction of all department directors and hot topics, city finances, our role with the media, making of a council meeting, zoning 101, good governance, boards, committees, commissions, and administrative policies. It also provided an opportunity for Councilman Boney to share his priorities. By all accounts, the orientation was a success! The City of Missouri City leadership team looks forward to continue WELCOMING future new City Councilmembers!

"I would like to personally thank all participants for taking time away from your busy schedules to take part in the New Council Orientation session! I received so much positive feedback from our new Councilmember and I know this wouldn't have been possible without you! You are the best and I am so grateful to be able to work with you! Thank you again!" - *Marina Jackson, City Secretary*

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BE PROUD

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**BE WELCOMING**

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BE PROFESSIONAL

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BE PROACTIVE

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BE RESPONSIVE

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BE KNOWLEDGEABLE

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BE A TEAM PLAYER

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BE APPRECIATIVE

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