

SHOW ME EXPERIENCE SPOTLIGHTS

STORIES OF EXCEPTIONAL MISSOURI CITY CUSTOMER SERVICE

NOVEMBER 17, 2017

BE PROUD

BE WELCOMING

BE PROFESSIONAL

BE PROACTIVE

BE RESPONSIVE

BE KNOWLEDGEABLE

BE A TEAM PLAYER

BE APPRECIATIVE



Pride and Recognition

Crime Victims Liaison Dua Quraishi has been with the City of Missouri City for 4 years. In 2017, she took on a new role as Chair of the Employee Recognition Committee. Quraishi was moved to become involved in the committee out of a sense of PRIDE in the organization's purpose to serve the community and a desire to serve and recognize fellow employees.

"Pride is not about the individual self. The ERC has provided me with a platform to accomplish goals greater than my individual self. So for me, pride is having confidence in the events we produce together as a team. As for my individual self, Kendrick Lamar put it best, when he said, 'be humble, sit down.'" - *Dua Quraishi*